



Grooming Services

Groomer: Bethany Williams

Farmers Veterinary Hospital offers some pawsome spa packages! Our groomer Bethany is a Certified Pet Groomer with years of experience. Grooming is an important aspect of your pet's health. Having your pet groomed on a regular schedule maintains and improves the health of your pet's nails, skin and coat. To maximize the benefits of grooming and reduce grooming stress on your pet, we recommend having your pet come in every 4 to 6 weeks for the best grooming experience.

Hours of Operation

- Tuesday- Friday by drop off appointment only.
- Pets must be dropped off by 8-8:30am. Please be on time for your appointment or you may be rescheduled to a different day.
- Tuesday- Friday pets must be picked up by 5pm

As an animal hospital Farmer's Veterinary Hospital promotes the health of your pet in all aspects of our care. Our groomer will take as much additional time and care required by the grooming needs, disposition and health of each pet. This approach to grooming is especially important for geriatric, puppy and nervous/reactive pets. By allowing ample time for each grooming, Farmer's Veterinary Hospital provides a quality service and a positive experience for the pet. The groomer will call once your pet's grooming services are completed. To maintain a uniformly clean environment for your pet's grooming, we provide leashes, bedding and bowls while your pet is with us for the day. We do not allow any personal belongings to be left with the pet while here for the day. If you have any special requests for your groom please discuss with the groomer at drop off.

Vaccine Requirements

Dogs:

- Distemper/Lepto/Parvo Vaccine
- Bordatella Vaccine
- Rabies Vaccine

Cats:

- Feline Distemper Vaccine
- Rabies Vaccine

All patients must be up to date for these vaccines **BEFORE their grooming appointment. All vaccines must have been given by a veterinary medical facility. (Self-administered over the counter vaccines won't be accepted.) Failure to be up to date on these vaccines on the day of the appointment will result in rescheduling of your pet's grooming appointment.**

Grooming/Bath & Brush Package

All grooms/bathes & brushes are priced based on weight, coat type and behavioral issues

Weight Categories:

- Puppy Groom
- Less than 15 lbs
- 15-30 lbs
- 31-45 lbs
- 46-75 lbs
- 75-100 lbs
- Greater than 100 lbs

Bath & Brush Includes:

- Bath and brush out
- Nail Trim
- Anal Gland expression
- Ear Cleaning
- Nail Trim

Groom Includes:

- All services from bath
- Sanitary trim
- Full body groom

Add-On Services:

- Sanitary trim (Bathes) \$10
- Dremmel with Nail trim \$10
- Teeth Brushing \$5
- De-shedding Treatment \$15
- De-matting \$10-35*
 - This is at groomer discretion based on severity of matting.

Medical Problems

Grooming may expose medical conditions or potentially aggravate a current one. This can occur during or after grooming. Please make sure to let us know of any current or past issues so that we may keep an eye out for them. Should your pet's coat be matted it's not until we remove all matting that we can properly assess any medical concerns. If a medical concern is discovered by staff after you leave our facility every attempt within reason will be made to contact you at the number provided below. In the event of a life threatening emergency your pet will be assessed by our doctor on site, lifesaving treatment will be administered while every attempt is made to reach you. All medical expenses for veterinary care will be covered by the pet's owner.

Matting Risk

Upon arrival the groomer will assess the condition of your pet's coat. Should she note your pet's coat is matted, you will be informed. If matting is noted after you leave the facility, all attempts within reason will be made to contact you at the number you provided below. We will allow 45 minutes for you to return our call before we proceed with grooming. If we do not speak to you within this time, we'll proceed with the groom in the safest manner possible. Matting can be difficult and painful to remove, and may require your pet to be shaved down. Clipping a matted coat can potentially cause cuts, nicks or abrasions. Matting can also trap moisture, urine and feces around the pet's skin, allowing bacteria to grow, causing skin problems that existed prior to your grooming appointment. If any medical problems are noted or are apparent after de-matting every attempt within reason will be made to contact you at the number you provided below. You will be notified of any medical concern, and you can choose to have your pet treated by a Farmer's Veterinary doctor on site or you can seek care at your primary veterinarian. The after effects of mat removal can include excessive scratching, skin irritation, and uneven hair growth.

Medical Problems and Matting Risk Release

I hereby release Farmer's Veterinary Hospital from any and all liability associated with any and all injuries or medical problems that may be discovered during the bathing, grooming or de-matting process. I have been informed that my pet will be assessed by one of the medical staff before leaving the facility for the day. If my pet needs veterinary care during or after the process of bathing, grooming or de-matting, I consent to such medical care, and I agree to pay any and all veterinary fees.

Sign: _____ Date: _____

Print Name: _____

Grooming Satisfaction Guarantee

It's very important to us that you're happy with your pet's spa experience. If you are unhappy for any reason with the haircut just call us within 24 hours and ask to leave a message or speak with the groomer. She will schedule a time for you to come back for an adjustment at the next available time at no cost. You can also discuss a different hairstyle for your next groom with the groomer. Grooming services are non-refundable.

By signing below you're agreeing that; you have read and agree to the above mentioned terms laid out by Farmer's Veterinary Hospital for our grooming satisfaction guarantee.

Sign: _____ Date: _____

Print Name: _____ Pet's Name: _____

Phone Number: _____

Medical Staff Release

Office Use Only

I, _____ (Print Name) have thoroughly assessed _____ (Pet's Name) for any external visible injuries or medical conditions before leaving Farmer's Veterinary Hospital after being in our care. By signing this I have confirmed there are no obvious external injuries or medical conditions to be reported to the patient's owner at this time. This patient (does not/does) require any medical follow up with a veterinary medical professional

Employee Sign: _____ Employee Print Name: _____

By signing below I, _____ (Print name) agree that _____ (Pet's Name) has been thoroughly assessed and I have been fully informed of any medical issues that became apparent during their stay at Farmer's Veterinary Hospital. I also agree that they (do / do not) require medical follow up with a veterinary medical professional.

Owner Sign: _____ Owner Print Name: _____

Date: _____ Time: _____